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**Duke, Daphne**

**From:** Laurie Murphy [lmurphy@hotwirecommunication.com]  
**Sent:** Wednesday, July 13, 2011 10:04 AM  
**To:** CLECreport  
**Subject:** 2nd Quarter 2011 "SCPSC CLEC -- Quarterly Service Quality Report" for Hotwire Communications, Ltd.  
**Attachments:** Hotwire CLEC Service Quality Report - 2Q 2011 FINAL.pdf

TO: South Carolina Public Service Commission

Attached you will find **Hotwire Communications, Ltd.'s** ("Hotwire") "**SCPSC CLEC -- Quarterly Service Quality Report**" for the **2nd Quarter 2011**.

Hotwire did not have any CLEC telephone lines in use during that period and therefore has no service issues to report.

Please do not hesitate to contact me if you have any questions.

Best regards,  
Laurie

**Laurie M. Murphy**  
Assistant General Counsel  
Hotwire Communications  
300 East Lancaster Avenue, Suite 208  
Wynnewood, PA 19096

Direct: 484.572.6054  
Fax: 610.642.9812

(e) [lmurphy@hotwiremail.com](mailto:lmurphy@hotwiremail.com)  
(w) [www.gethotwired.com](http://www.gethotwired.com)

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SCPSC  
MAIL / DMS

**HOTWIRE COMMUNICATIONS, LTD**  
300 E. Lancaster Avenue  
Suite 208  
Wynnewood, PA 19096

**SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT**  
**SOUTH CAROLINA CLEC OPERATIONS**

**COMPANY NAME:** Hotwire Communications, Ltd.  
**QUARTER / YEAR:** 2nd Quarter / 2011

<b><u>Month:</u></b>	<b><u>April</u></b>	<b><u>May</u></b>	<b><u>June</u></b>
Number of Customer Access Lines	-0-	-0-	-0-
Trouble Reports / Access Line (%)	n/a	n/a	n/a
Customer Out of Service Clearing Times (%)	n/a	n/a	n/a
New Installs Completed w/in 5 Days (%)	n/a	n/a	n/a
Commitments Fulfilled (%)	n/a	n/a	n/a

**Comments / Explanations:** Hotwire did not provide CLEC service in South Carolina during the 2nd Quarter 2011.

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**Person Making Report / Contact Information:** Laurie Murphy, Assistant General Counsel  
**Telephone:** 484-572-6054  
**Email:** lmurphy@hotwiremail.com

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